



# Switching to a payroll partner worthy of a referral

## Our taxes were not being filed correctly

When we took over ownership of the business, we had an accountant doing our payroll, and we were consistently having problems with taxes and things being filed incorrectly. We were being regularly contacted by the IRS about missing filings and it was getting really exhausting. Meanwhile, our franchisees were asking for referrals for payroll experts and we didn't feel comfortable recommending our accountant. It was time to make a change.

Switching to ADP® didn't just put an end to the letters from the IRS, it gave me a partner who could help with my business. They provide HR help when I need to do hiring and they automatically generate the reports I need. The new RUN Powered by ADP interface makes it really easy to find what you're looking for, too.









## With ADP, my business has a reliable partner

We're happy to recommend ADP to our franchisees. Occasionally, one of their competitors will come to us claiming to have a better deal, but we're not really interested. ADP has been a really good partner.

Having ADP calms my nerves. They take really good care of us, and it's comforting to know there's always someone I can call to ask questions and get things resolved. With ADP, running my business is a lot simpler.

*"Switching to ADP didn't just put an end to the letters from the IRS, it gave me a partner who could help with my business." —Alexis Courtney, owner*

## Quick facts

-  **Company:** Cookie Cutters
-  **Industry:** Hair salon
-  **Established:** 1994
-  **Owner:** Alexis Courtney
-  **Employees:** 8
-  **Locations:** 116
-  **Headquarters:** Salt Lake City, Utah
-  **Website:** [Haircutsarefun.com](https://www.haircutsarefun.com)

**Business challenge:** A previous payroll provider was making too many payroll mistakes.

**How ADP helped:** RUN Powered by ADP® streamlined the payroll process and eliminated IRS notices.

